



See you soon

Visiting our
Exeter office

Exeter office
Devon & Cornwall
Housing group
Paris Street
Exeter Devon
EX1 2JZ

This leaflet is
also available in
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Devon &
Cornwall
Housing 

Welcome to our Exeter office

**This pocket guide contains
directions to the Devon &
Cornwall Housing group office
in Exeter and information
about the facilities available.**

If you have any further
queries please contact us.





Making access and information easy

Free car-parking for disabled people is available if you let our reception staff know before your visit.

There is level access to all facilities in the office, and a lift to all floors.

We have a portable induction loop system to help people who use hearing aids.

All our written material is available in larger formats, please ask for details.

We have easy access to interpretation and translation facilities, so we can provide services in most languages almost instantly.

Security

We ask all visitors to sign in and out at reception, and to wear a security pass while in the office. Please ask any member of staff if you require help in any way.

Toilets

There are toilets on each floor. Adapted toilets for people with particular disabilities are available on the ground, second and fourth floors.

Health & safety

In the event of accident or illness, please notify your host or our reception staff.

Fire procedures

The signal to evacuate the building is a continuous ringing bell. Evacuation procedures are displayed on each floor, and our staff will help you in the event of an alarm.

Please let us know if you have any other needs, and we will be happy to help.

We operate a system of assisted escape for disabled visitors. Please tell us your requirements, and we will explain our escape procedures to you.

By train

It is possible to walk to the office from both Exeter St Davids and Exeter Central train stations.

Our office is a 10 minute walk from Exeter Central station, and a 25 minute walk from Exeter St Davids station. Alternatively a taxi service is available at these stations.

There is also a frequent bus service from Exeter St Davids to the High Street. From the High Street go eastwards, and then turn right at the traffic lights into Paris Street. Our office is on the right after the Civic Centre.

By car

Our office can be accessed by all major road networks when travelling into Exeter.

M5 Southbound
A30 Okehampton / Cornwall
A38 Plymouth / Torbay
A30 Honiton road.

To reach us using Sat Nav our postcode is EX1 2JZ

By bus

Our office is situated almost opposite the main bus station in Paris Street.

Parking

We encourage staff and visitors to use public transport wherever practical. See over the page for a map of train and bus stations close to the office. There is a pay and display car-park in Dix's Field, directly behind the office.

We are listening!

We always welcome any suggestions and comments. They will help us to improve our services and will raise awareness of particular needs. To make suggestions please complete one of our "Customer comments" leaflets available at reception.

