



See you soon

Visiting our
Liskeard office

Liskeard office
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This leaflet is
also available in
large print
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Penwith Housing
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of Devon & Cornwall
Housing group

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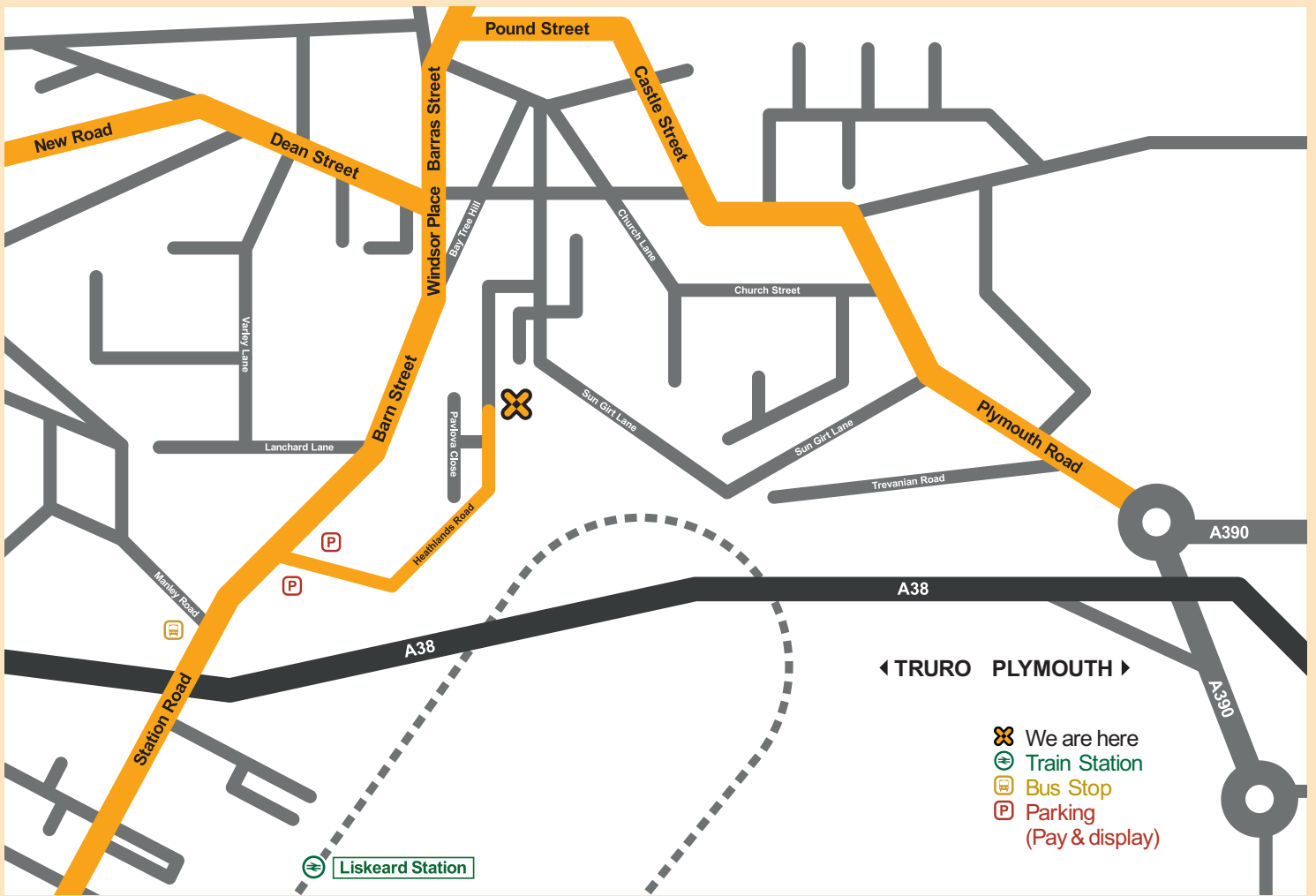


Welcome
to our
Liskeard office

This pocket guide contains
directions to our office in
Liskeard and information
about the facilities available.

If you have any further
queries please contact us.





Information Liskeard office

Making access and information easy

Free car-parking for disabled people is available.

There is level access to all facilities in the office.

We have a portable induction loop system to help people who use hearing aids.

All our written material is available in larger formats, please ask for details.

We have easy access to interpretation and translation facilities, so we can provide services in most languages almost instantly.

Security

We ask all visitors to sign in and out at reception, and to wear a security pass while in the office. Please ask any member of staff if you require help in any way.

Toilets

All our toilets are suitable for wheelchair users.

Health & safety

In the event of accident or illness, please notify your host or our reception staff.

Fire procedures

The signal to evacuate the building is a continuous ringing bell. Evacuation procedures are displayed on each floor, and our staff will help you in the event of an alarm.

Please let us know if you have any other needs, and we will be happy to help.

We operate a system of assisted escape for disabled visitors. Please tell us your requirements, and we will explain our escape procedures to you.

How to find us Heathlands Road



We operate an appointment only system in Liskeard, please contact us if you intend to visit our office.

By train

Liskeard train station is a 10 minute walk. Turn out of the station going up to Station Road heading towards town, take the turning on the right into Heathlands Road, follow the road around and you will come to our office on the right.

By bus

There are bus stops on Station Road.

By car

Our office can be accessed by all major road networks when travelling into Liskeard. A38 East and West A390 St Austell A390 Callington.

Parking

We encourage staff and visitors to use public transport wherever practical. See over the page for a map of the train station and bus stops near to the office.

To reach us using Sat Nav our postcode is PL14 4DH

We are listening!

We always welcome any suggestions and comments. They will help us to improve our services and will raise awareness of particular needs. To make suggestions please complete one of our "Customer comments" leaflets available at reception.