



See you soon

Visiting our  
Penzance office

**Penzance office**  
**Penwith Housing**  
**Association**  
67 Morrab Road  
Penzance Cornwall  
TR18 2QJ

**T:** 01736 331799  
**F:** 01736 331647  
**E:** [contact@penwithha.org.uk](mailto:contact@penwithha.org.uk)

[www.penwithha.org.uk](http://www.penwithha.org.uk)

**This leaflet is**  
**also available in**  
**large print**  
**01736 331799**

Penwith Housing  
Association is part  
of Devon & Cornwall  
Housing group  
[www.dchgroup.com](http://www.dchgroup.com)

Printed using a 100% post-consumer  
recycled material.

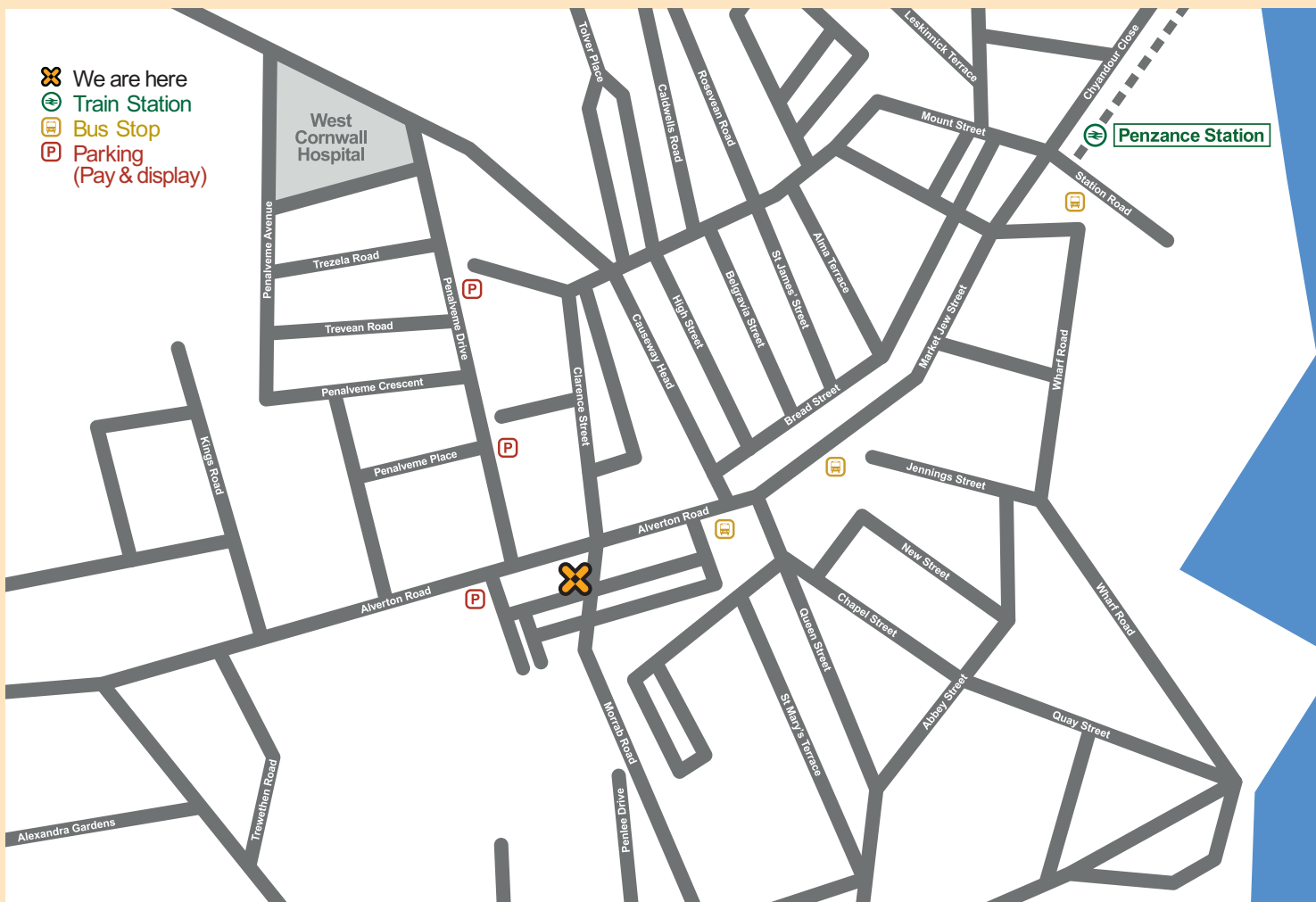


# Welcome to our Penzance office

**This pocket guide contains directions  
to the Penwith Housing Association  
office in Penzance and information  
about the facilities available.**

If you have any further  
queries please contact us.





## Information Penzance office

### Making access and information easy

Our Penzance office is on the edge of Penzance town centre.

The office is on three floors. There is a ground floor interview room available.

We have a portable induction loop system to help people using hearing aids. All of our written material is available in larger formats, please ask for details. We have easy access to interpretation and translation facilities, so we can provide services in most languages almost instantly.

### Security

We ask all visitors to sign in and out at reception, and to wear a security pass while in the office. Please ask any member of staff if you require help in any way.

### Health & safety

In the event of accident or illness, please notify your host or our reception staff.

### Toilets

Toilets are available on two floors, including a disabled toilet which is situated on the ground floor.

### Fire procedures

The signal to evacuate the building is a continuous ringing bell. Evacuation procedures are displayed on each floor, and our staff will help you in the event of an alarm.

Please let us know if you have any other needs, and we will be happy to help. We operate a system of assisted escape for disabled visitors. Please tell us your requirements, and we will explain our escape procedures to you.

## How to find us Morrab Road



We encourage staff and visitors to use public transport wherever practical. See over the page for a map of train and bus stops close to the office.

### By train

It is a 15 minute walk from the train station to our Penzance office. Come out of the train station and turn right, cross at the traffic lights and head up the road onto the main street (Market Jew Street). Walk through Penzance town centre and onto Alverton Road until you reach Morrab Road. The office is at the top of Morrab Road. Alternatively, there is a taxi service at the station.

### By bus

The bus station is next to the train station. Any bus going up through the town centre can stop at the Greenmarket bus stop. Continue walking along the main street until you reach Morrab Road.

### By car

You can access our office by following the A30 town centre signs.

**To reach us using Sat Nav our postcode is TR18 2QJ**, however, there is no parking outside of the office.

### Parking

There are many car parks in Penzance; cheaper long-stay parking is available at the top of Penalverne Drive and off Alverton Road.

### We are listening!

We always welcome any suggestions and comments. They will help us to improve our services and will raise awareness of particular needs. To make suggestions please complete one of our "suggestions" leaflets available at reception.