

# Direct Debit

## Switch and pay the easy way

Direct Debit is a quick and easy way to pay your rent and service charges direct from your bank or building society account

### It's safe and guaranteed

the Direct Debit Guarantee protects you against errors

### It's quick

no more queuing, writing cheques or forgetting to pay

### It's flexible

choose to pay monthly, four weekly, fortnightly or weekly

All customers who pay DCH by Direct Debit will be entered into a quarterly draw to **WIN a £25 Love2Shop voucher**. For terms and conditions please see [www.dchgroup.com](http://www.dchgroup.com)

We can set up your Direct Debit over the phone. Call our DCH Income team on **01752 856 143**. Or fill in the attached instruction, no stamp or envelope required! Please allow at least 14 working days to set up a new Direct Debit.

## Do you need to open a bank account?

Having a bank account allows you to:

- ▶ receive payments like wages, benefits and pensions directly into your account
- ▶ pay your rent and other bills hassle free with Debit Debits
- ▶ use bank counters to pay money in, take it out or check your balance.

There are different types of accounts available from high street banks, building societies and credit unions. Less basic accounts may also offer extras including:

- ▶ a debit card to use at cash machines, in stores, online and over the phone
- ▶ secure online and phone banking.

Simply pop into a branch near to where you live or work and check that they can offer you an account with everything you need. They can tell you what proof of identity you will need to open the account.

